

Industry Leader Alphaserve Technologies Named “Best Technology Firm-Client Service 2016” by HFMWeek

HFM U.S. Hedge Fund Services Awards 2016 Recognizes Alphaserve for Outstanding Client Service

New York, October 31, 2016 – HFMWeek recently announced that [Alphaserve Technologies](#) was the recipient of its “Best Technology Firm-Client Service” Award during the 2016 HFM U.S. Hedge Fund Services Awards luncheon held at Cipriani in New York City. The HFMWeek Hedge Fund Services Awards celebrates service providers that demonstrate excellence in Hedge Fund Technology services and innovation.

“Alphaserve’s significant investments in enterprise class IT Operations tools, processes and people has resulted in tighter mean time to resolution than the majority of our competitors,” said Arup Das, CEO of Alphaserve Technologies. “Our exceptional global team is honored to be recognized with this prominent industry award.”

Providing real-time performance across all technologies, including cloud, on premise and end-user, Alphaserve’s analytical based IT platform is a leader in proactive technology management. The firm’s process of combining high touch technical account management with service delivery reporting has revolutionized the way Alphaserve’s clients consume technology-as-a-service.

The firm operates a global services model that employs one platform for continuity of problem and incident management resulting in an industry leading net promoter score unique to Alphaserve.

“Being able to predict failure, and quickly identify the root cause, has led to Alphaserve continuously exceeding client expectations across all of our service offerings,” said Michael Cafaro, Founder, Managing Director-Account Management, Alphaserve Technologies. “We are thrilled to be recognized with the prestigious award as the Best Technology Firm for Client Service 2016 by HFMWeek.”

HFMWeek is a leading resource for current global hedge fund news. Through its daily news website and weekly magazine, HFMWeek delivers in depth coverage of the latest hedge fund developments and people moves, as well as detailed analysis, market intelligence and reports, along with a program of free events. For a complete listing of HFM Award winners and more details, [please click here](#).

About Alphaserve Technologies®

Alphaserve Technologies is a global provider of 'smart sourced IT services' to the asset management industry (Hedge funds, Broker Dealers, Private Equity), Law firms, and other general markets like Media, Government and Healthcare. We serve clients in 300 cities and 38 countries, ranging from multinational blue chip firms to small boutique financial companies. Our accomplished team has practiced their craft for 15+ years together in the most demanding market sectors in the world. Alphaserve's 'IT as a service model' is so refined that it can be efficiently scaled to meet the needs of any organization. Learn more at <http://www.alphaserveit.com>

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Business Development Contact: Info@alphaserveit.com

PR/Media Contact: Carla Liñan; (212) 763 5546; clinan@alphaserveit.com